

Manchester Area



MAHRA and HRA-GC are co-sponsors of this event for HR Professionals, Business Owners, Managers and Supervisors



Emerging Trends in Performance Management

Presented by Jamie Resker

- ▶ **Do you feel uncomfortable discussing poor performance issues with an employee?**
- ▶ **Are you concerned about what to say and how to keep the discussion positive and open?**
- ▶ **Do you stress over employee reaction to criticism and how you will manage the discussion to keep it constructive?**

Attend this session and you will learn new skills for creating performance messages and managing the resulting discussions.

Jamie Resker is President and Founder of Employee Performance Solutions and is an established thought leader and innovator in the area of performance feedback. Jamie developed the Performance Continuum Feedback Method® which provides managers with an intuitive and simple – yet extremely effective – step-by-step method to: identify employee performance issues; craft the right words for message delivery; and manage the feedback conversation ensuring employee buy-in and performance improvement. Through coaching and training Jamie's programs are used in organizations ranging from Fortune 1000 corporations to medium sized businesses, non-profit organizations and the US Government. Jamie was recently selected by the North East Human Resource Association and Boston.com to be one of their new Employee Engagement and Performance Issues experts.

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Thursday, September 17, 2009

7:30 am—11:30 am

**Grappone Conference Center
Concord, NH**

\$25 members \$45 non-members

\$190 half table (5)